

Conditions of Gas Connection

1. The gas installation (on your side of the meter) must comply with regulatory requirements and Australian Standard AS5601;
2. You agree to maintain your gas installation in a safe condition;
3. You will arrange a contract for the purchase of gas with a retailer which has a contract with the distributor for the haulage of gas to your area;
4. In respect of a new connection, you will provide us with a certificate of compliance for your gas installation work from a licensed gas installer;
5. You satisfy us that there will be continuing safe and convenient access to the metering installation and our pipework for:
 - (a) connection or disconnection of supply;
 - (b) inspection or testing of the gas installation or metering installation;
 - (c) undertaking inspection, repairs, testing or maintenance of the distribution system, periodical replacement of the meter; and
 - (d) reading the meter.
6. You agree to protect the distributor's equipment at the supply address from damage and interference;
7. You provide whatever information is necessary to facilitate the connection;
8. You agree to notify your retailer and provide updated information as soon as possible if there is any:
 - (a) change to the major gas usage or purpose at the supply address (e.g. a change from residential to commercial use, significant increase in number of appliances, etc);
 - (b) change affecting access to the metering installation; and
 - (c) proposed change to the gas installation which may affect the quality or safety of the supply of gas to the supply address or to any other person.
9. You agree to report any gas leak or other problem with the distributor's distribution system;
10. You agree to take reasonable precautions to minimise the risk of loss or damage to your equipment, premises or business which may result from poor quality or reliability of the gas supply.
11. Connection will only proceed if:
 - (a) there is an adequate gas supply available at the required volume and pressure at the boundary of the supply address; or
 - (b) an extension of the gas main to the supply address is required and you have agreed beforehand to pay any applicable cost associated with that extension as advised to you; and
 - (c) we have received payments for any charges relating to the connection.
12. You understand that once connected, your gas supply may be interrupted or disconnected as allowed by regulatory instruments (e.g. illegal use, unsafe gas installation, where we are requested to do so by your retailer, gas emergencies, etc).